

1901 Club Renewal FAQ

How do I log in?

[HERE](#). If you have logged in to your MyAlbion account in recent seasons, please use your email address which we have on file for your 1901 Club account. If you have never logged in but have been a member for more than 3 years, please enter your email address and click forgotten password. If you are a new 1901 Club Member joined since August 2019 please create an account [HERE](#) and ensure the details you enter match exactly what we have on our system, you can check the details by emailing 1901@brightonandhovealbion.com

How do I link my ticketing account to my account?

1901 Club Members who became a member before August 2019 will already have a linked account, please log in. If you are a new member since August 2019 you need to create an account following the above steps, go to personal details, and click linked accounts, here you can enter your fan number which is on your primary account.

How do I reset my password?

Please click [HERE](#) and click forgotten password.

Why am I not receiving 1901 emails?

Firstly, please log into your account and ensure your details are correct and that you are subscribed to the clubs emails. If the details are correct and you are subscribed please email 1901@brightonandhovealbion.com

How do I renew?

Please follow the steps located in your renewal pack and renewal email. You need to log in to your My Albion account and follow the instructions.

Do lifetime members need to renew?

1901 Club Members commit to a 5-year term, this is the same if you hold a lifetime membership. You will need to inform us if you would like to renew your seats for another 5-year term or relinquish your seats.

What has happened to the money I have already paid for 2020/21 season?

All 1901 Club Members have paid at least 25% of the 2020/21 membership fee, this will act as a credit on your account and can either be withdrawn (more details to follow) or used to reduce the cost of your year 1 membership fee.

Where can I find how much credit I have?

Log into your ticketing account via [HERE](#), click your name in the top right hand corner, head over to your 'details' and your credit will be listed there.

Why do I have to pay a membership fee?

If you purchased a 5-year membership licence at the previous renewal you will need to either renew the 5-year licence or purchase a lifetime licence. If you currently hold a lifetime licence you will not need to pay for a new licence.

What is the difference between lifetime and 5-year licence?

A lifetime licence is a commitment to the 1901 Club, you will not need to renew this and pay every 5 years. A 5-year licence is a shorter commitment and will need to be renewed at each 5-year renewal period. You can upgrade from a 5-year licence to a lifetime licence so you do not need to pay again at the next renewal.

How do I change my Direct Debit?

You will be given the option to request a new Direct Debit form when you renew your 1901 Club Membership, please complete, sign and return this form.

How do I pay by Direct Debit?

When you renew your 1901 Club seat(s) please select the Direct Debit option in the checkout to set up a Direct Debit plan with the club.

Can I buy extra seats?

Yes, as a 1901 Club member you can purchase extra 1901 Club seats – please renew your current seat(s) and then call the 1901 Club on 01273 668866 (option 2).

Can I renew only some of my seats?

Yes, you will be given the option to select which seats you want to renew at the point of renewal on our website.

When do I have to renew by?

April 29th 5pm! Please ensure you renew in good time to allow us to send your contracts.

How do I sign and return my contract?

This year we will be using Adobe Sign – once you confirm that you want to renew on the website we will email you your 1901 Club Contract within 48hrs please sign via Adobe this will automatically send us a completed document, we will email you to confirm once this is complete.

Why should I renew?

To keep all of your 1901 Club Benefits. If you do not renew you will lose your 1901 club seats, lounge access and benefits. We are upgrading our lounges and will be evolving the way 1901 Club members enjoy matchdays including events, discounts and much more.

What happens once I renew?

We will confirm via email that you have renewed – you will then be sent a renewal pack that will include your membership information and a new 1901 Club season card.

Can I move my seats?

You will be able to move your seats, please renew your seats in their current location and then call the 1901 Club team on 01273 668855 to discuss options but please note you must renew your current seats first.

What is happening with 1901 Club season cards and lanyards?

You will be issued new cards and lanyards in the post before the start of the 2021/22 season or when fans are allowed back in their usual seats.

What happens if games are played behind closed doors again?

We will offer you a pro-rata refund against the cost of your membership.

Will my lounge be COVID secure?

Yes, we are revamping our lounges to offer more space and more seating. Lounges will be cleaned regularly and kept fully in line with Government guidance.